City of Roseburg 2020 By the numbers

Administration

City Recorder's Office		
213	Business registrations	
23	Vehicle for hire permits	
3	Vehicle for hire operator licenses	
1	Alarm permit	
1	Social gaming licenses	
9	Marijuana operator licenses	
130	Marijuana dispenser permits	
4	OLCC license approvals	
103	OLCC annual renewals	
46	Special event permits	
2516	public records requests	
20	Franchise renewals	

Human Resources Office

16	New city employees recruited, screened, hired
16	Employees promoted or transferred
15	Employees transitioned out of employment
1	New department head – Public Works Director

Liens filed on derelict properties (2 foreclosed upon)

Communications

210	Earned media articles about the City of Roseburg
1,200	New followers on social media
12,000	Monthly visits to the City's COVID-19 web page
710	Subscribers to the new electronic newsletter

Finance

3

27	Number of years the City has received GFOA's Outstanding Achievement CAFR Award
5	Number of years City has received GFOA's Outstanding Achievement PAFR Award
11,364	Active utility accounts
4464	Municipal Court cases processed

Community Development

293	Site Review Applications
200	Building Permits
	114 Commercial
	72 Residential – 13 new single family dwellings, 59 additions/alterations
157	Multi-family residential apartments currently under construction
24	Single room occupancy style apartments currently under construction
30	Land Use Applications processed
45	Pre-application conferences
246	Nuisance abatement complaints (233 are resolved)

Library

6,055 Library card holders 148,000 visits (in person and drive-up) 181,500 checkouts 7,200 volunteer hours

Fire Department

5,837 Calls for service

- 3,562 EMS
- 108 Fire
- 182 False Alarms
- 1,985 Other
- 17,600 Feet of hose tested
- 1,242 Hydrants inspected/tested
- 500 Children provided with fire prevention education materials
- 14 Significant fire investigations
- 371 Business inspections
- 209 Business registrations reviewed & inspected

Police Department

- **32,012** Calls for service
- 309 Mobile Crisis Team responses
- 1,217 Calls for service handled by Community Service Officers (CSO)
 - 292 reports generated
 - 20 campsites posted for cleanup
- 40 Suspects captured with the aid of K9 officers

K9 Trapper involved in seizing:

- 74.5 pounds of methamphetamine
- 2 pounds of Heroin
- 54 grams of cocaine
- 103 Cases processed through the RAYS program
 - 1,141 hours of community service completed
- 626.5 Hours put in by Volunteers in Police Service (VIPs)
- 1,104 Miles logged by VIPs