

HOMEBOUND SERVICES POLICY

Roseburg Public Library develops programs to better serve all City residents, including those who are homebound. The homebound services program delivers library materials to qualified patrons, including the elderly and permanently or temporarily disabled.

This is a free service offered by the library. Any materials in circulation, including print books (regular and large print), audiobooks, and DVDs. can be delivered. Materials will be picked up and returned to the library for you by library volunteers.

Qualified patrons will communicate their preferences before their first delivery, and library staff will select the library materials.

Rules and Procedures

1. Homebound services are provided to library card holders who reside within Roseburg city limits. If you would like to sign up for a library card, a library staff member can assist you.
2. To be eligible, patrons must be temporarily or permanently unable to travel to the library. Patrons over the age of 75 qualify automatically.
3. Library volunteers will deliver new materials and pick up old ones once a month.
4. Materials will be based on the preferences patrons communicate on their application. Updates to preferences or requests for specific material can be made by calling the library.
5. The library has limited resources, and homebound services will be based on the capacity of volunteers to deliver materials.
6. Items may be borrowed for one month and renewed a maximum of two times if no other requests on the material have been made. A maximum of 10 items may be borrowed per month.
7. Overdue fines will not be charged. However, no new materials will be provided until overdue materials are returned. Homebound patrons are responsible for fees associated with lost or damaged items.
8. Homebound services volunteers are available only for carrying out library services. They will not help search for missing library items, help with other errands, etc. Volunteers reserve the right to choose not to enter a home and/or recommend the suspension of service to the Library Director.